

Talis Accessibility Conformance Report

WCAG Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Aspire (Reading Lists)

Product Description:

Report Date: 2019-09-10

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A Level AA Level AAA

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	<ul style="list-style-type: none"> - Discovered action buttons in ‘My Lists’ and ‘My Bookmarks’ have labels, but these are then hidden with a technique that also makes them invisible to assistive technologies - Inputs designed for searching within these collections pages are missing labels
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Supports	
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Partially Supports	<ul style="list-style-type: none"> - Quick Add (Classic) functionality loses keyboard focus when adding item
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	
2.2.1 Timing Adjustable (Level A)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	Discovered links within Reports that do not surface text
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partially Supports	Some inputs are missing appropriate labels: typically the homepage search and the inputs allowing the user to search within result listings
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Some of the themes applied to customise the application for a customer result in generated colours for links which do not feature sufficient contrast
1.4.4 Resize text (Level AA)	Partially Supports	Classic List Edit and Bookmarking begin to break as text is resized.
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	Older areas of the system such as the Classic List Edit and Bookmarking screens do not fulfil this criterium

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	Most, but not all user interface components match the 3:1 contrast ratio
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	Tooltips invoked on cursor hover often reveal additional information when it comes to form elements
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Partially Supports	Some user interface components that pertain to perform a similar task operate slightly differently. The naming scheme for elements across the system needs to increase in consistency.
3.3.3 Error Suggestion (Level AA)	Partially Supports	Some forms do not hint at the type of input required.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Applicable	
1.2.9 Audio-only (Live) (Level AAA)	Not Applicable	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Partially Supports	New List View/Edit are using modern markup; some older areas of Aspire do not take advantage of landmarks

Criteria	Conformance Level	Remarks and Explanations
1.4.6 Contrast Enhanced (Level AAA)	Partially Supports	
1.4.7 Low or No Background Audio (Level AAA)	Not Applicable	
1.4.8 Visual Presentation (Level AAA)	Partially Supports	Some elements are sized with pixel rather than relative elements preventing the satisfaction of the Second Requirement.
1.4.9 Images of Text (No Exception) Control (Level AAA)	Supports	Customer logotypes are considered “essential”.
2.1.3 Keyboard (No Exception) (Level AAA)	Partially Supports	
2.2.3 No Timing (Level AAA)	Not Applicable	
2.2.4 Interruptions (Level AAA)	Does Not Support	
2.2.5 Re-authenticating (Level AAA)	Does Not Support	Pending updates to data are lost if the user is logged out
2.2.6 Timeouts (Level AAA 2.1 only)	Does Not Support	Sessions are timed out in somewhat less than 20 hours.
2.3.2 Three Flashes (Level AAA)	Supports	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Does Not Support	Need to provide a mechanism to disable animations within the application CSS
2.4.8 Location (Level AAA)	Supports	Current document page is presented in player navigation bar; for media content the timeline and timestamp indicate progress.
2.4.9 Link Purpose (Link Only) (Level AAA)	Partially Supports	Discovered some links that do not display any text but are present within table markup.
2.4.10 Section Headings (Level AAA)	Supports	
2.5.5 Target Size (Level AAA 2.1 only)	Partially Supports	Some older areas of the system have controls that do not have current styling applied and targets are not much bigger than the text size.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Supports	
3.1.3 Unusual Words (Level AAA)	Partially Supports	While Talis can control language that is part of the system, there is no mechanism to support this for user-generated content.
3.1.4 Abbreviations (Level AAA)	Partially Supports	While Talis can control language that is part of the system, there is no mechanism to support this for user-generated content.

Criteria	Conformance Level	Remarks and Explanations
3.1.5 Reading Level (Level AAA)	Partially Supports	While Talis can control language that is part of the system, there is no mechanism to support this for user-generated content.
3.1.6 Pronunciation (Level AAA)	Partially Supports	While Talis can control language that is part of the system, there is no mechanism to support this for user-generated content.
3.2.5 Change on Request (Level AAA)	Partially Supports	Should a new version of the application become available, the user is shown a notification and can perform this action at their leisure. Notifications currently appear at regular intervals.
3.3.5 Help (Level AAA)	Supports	Zendesk is present within the application to help support this criterium.
3.3.6 Error Prevention (All) (Level AAA)	Partially Supports	While there are no mechanisms for reversing or confirming data, data is validated and can then be corrected before submission.